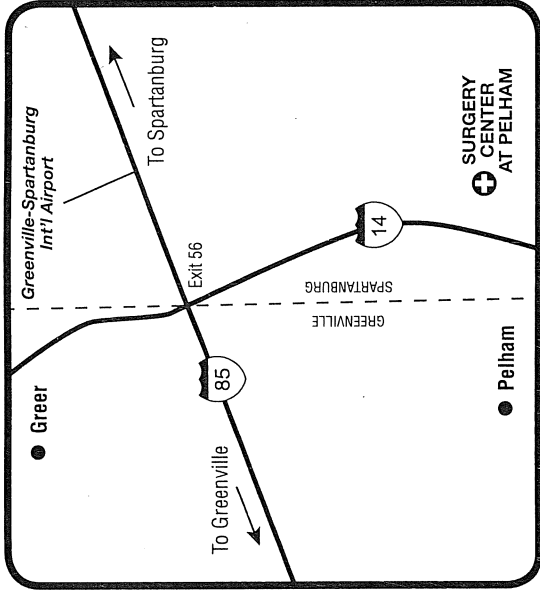


The following physicians are investors of the *Surgery Center at Pelham, LLC*.

If you are in need of an outpatient procedure these physicians refer patients to this center for outpatient surgery.

- Frank Armocida
- Gregory Bentzel
- Mary J. Black
- Derek Brenda
- Henry F. Butehorn III
- Robert A. Cochran
- Tommy Eison
- John A. Foster
- Michael W. Funderburk
- Bang N. Giep
- Hoang Giep
- Michael Henderson
- Michael Hoening
- Michael Jordan
- Paul A. Lepage
- John T. Lettieri
- Mark Lijewski
- William Long
- Anthony Mathis
- Thomas Montagne
- Michael Orseck
- Erik D. Steiniger
- W. John Suber
- John E. Walton



## PATIENT'S BILL OF RIGHTS

The Surgery Center at Pelham (SCP) is a joint venture between Spartanburg Regional Healthcare System and a group of local physician investors. An eight-member board of directors, comprised of four hospital representatives and four physicians, oversees the center. All SCP staff, policies, procedures, equipment and ancillary services meet the highest safety standards. The SCP is licensed by the State of South Carolina as well as by Medicare.

2755 S Highway 14  
Greer, SC 29650  
(864) 334-2400

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[www.SurgeryCenteratPelham.com](http://www.SurgeryCenteratPelham.com)

## Patient's Bill of Rights

The patient has the right to be treated with consideration, respect and dignity.

The patient and/or the patient representative has the right to all complete and current information concerning his/her diagnosis and treatment and in terms that he/she can understand.

The patient has the right to know the person or persons responsible for coordinating his/her care. If not medically advisable to give information to the patient, the information shall be made available to an appropriate person on the patient's behalf.

The patient has the right to receive from the physician enough information so that he/she may understand the services being rendered in order to sign the informed consent.

The patient has the right to refuse treatment and to be informed of the consequences of his/her actions.

The patient has the right to privacy of any information or treatment concerning his/her own medical care.

The patient has the right to be informed of any persons other than routine personnel that would be observing or participating in his/her treatment and to refuse that observation and/or participation.

The patient has the right for all medical records to be treated as confidential and given the opportunity to approve or refuse his/her release unless it would cause a negative outcome in the continuation of medical care.

The patient has the right to information concerning the facility to which he/she may have to be transferred. The facility that the patient is to be transferred to must give approval prior to the patient transfer.

The patient has the right to know if any research will be done during his/her treatment and has the right to refuse it.

The patient has the right to expect quality care and service from the Surgery Center at Pelham (SCP).

The patient has the right to examine and receive an explanation of his/her bill, regardless of the source of payment.

The patient has the right to know, in advance, the expected amount of his/her bill regardless of the source of payment.

The patient has the right to know what SCP rules and regulations apply to his/her conduct as a patient.

## Patient Responsibilities

It is the patient's responsibility to read and understand all permits and/or consents to be signed. Either ask the nurse or physician to clarify any information not understood about the patient's care or services.

It is the patient's responsibility to answer all medical questions truthfully, to the best of his/her knowledge including complete information about symptoms, past illnesses, medications, and other matters relating to his/her plan of care.

It is the patient's responsibility to follow the pre-operative instructions given by the physician and/or SCP.

It is the patient's responsibility to notify SCP on admission if pre-operative instructions have not been followed. The patient will be responsible for his/her actions if they refuse treatment or does not follow pre-operative instructions.

It is the patient's responsibility to provide transportation to and from SCP appropriate to the medications and/or anesthesia to be given and according to pre-operative instructions.

It is the patient's responsibility to follow the post-operative instructions given by the physician(s) and/or nurses. This includes instructions regarding post-operative appointments.

It is the patient's responsibility to contact the physician if any complications occur.

It is the patient's responsibility to assure all payments for services rendered are on a timely basis, and the ultimate responsibility is the patient's, regardless of the insurance coverage. It is the patient's responsibility to provide financial and/or insurance information regarding who will be responsible for the bill including current address and authorized contact information.

It is the patient's responsibility to notify the administration of the SCP if the patient or the patient's representative thinks his/her right(s) have been violated or if the patient has a significant complaint.

It is the patient's responsibility and those accompanying the patient to respect the rights of other patients and SCP personnel and follow the center's policies.

## Advance Directives

### **POLICY**

1. Advance directives regarding resuscitation are not honored in this facility.
2. Patients are informed at the time of the preadmission visit or admission that the facility does not honor advanced directives regarding resuscitation. In all instances of emergency or life-threatening situations, Life-sustaining treatment (including resuscitative services) will be instituted and patients transferred to a higher level of care.
3. Upon transfer to the hospital, a copy of the Advance Directive will follow the patient. The directive will be followed once the patient reaches the higher level of care.

### **ADVANCE DIRECTIVES WEBSITE**

1. You may obtain more information at the following website or the front desk of the SCP.

<http://www.scha.org/document.asp?document=2,1036,4067,372>